

U.S. Embassy Lusaka, Zambia
Warden Message
April 20, 2011

Violence in Mansa

The Zambian government has dispatched paramilitary officers to Mansa, Luapula Province, in response to two days of violence, in which three people were killed and businesses were burned and looted.

The unrest appears to be targeting some local businesspeople, but other individuals also have been injured. If you are in Mansa or neighboring villages you should remain in your home or a safe location with the doors locked and away from windows. If you are outside of Mansa you should avoid the area until calm has been restored.

As a reminder, the local Zambian equivalent of a 911 emergency call is "999" However, police response may be limited or delayed due to lack of resources.

Please monitor local media for the most up to date information on the situation in Mansa.

U.S. citizens can obtain Embassy updates by checking the [U.S. Embassy, Zambia web site](http://zambia.usembassy.gov) (<http://zambia.usembassy.gov>). You can also obtain global updates at the U.S. Department of State's [Bureau of Consular Affairs website](#) where you can find the current [Worldwide Caution](#), Travel Warnings, Travel Alerts and [Country Specific Information for Zambia](#). If you do not have Internet access, you may contact the call center for updates--1-888-407-4747 toll-free in the U.S. and Canada, or outside the U.S. and Canada on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except federal holidays).

If your contact information has changed, please update your information with the Embassy via the [Smart Traveler Enrollment Program](http://travel.state.gov/step) (STEP) (<http://travel.state.gov/step>) – formerly known as the Internet Based Registration Service (IBRS). It is important to include your current phone number and current email address where you can be reached in case of an emergency.

U.S. Embassy

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Main switchboard number: 0211-357-000

For emergencies after hours: 0211-357-000 or 0966-877-805

American Citizen Services Queries: ACSLusaka@state.gov